

PERSONAL INFORMATION **Bernhard Glatt**PREFERRED JOB **IT specialist**

## WORK EXPERIENCE

01/01/2016–Present

**IT Systems Administrator**

IDM Südtirol - Alto Adige, Bozen (Italy)

- Conception, installation and maintenance of the in-house server farm (Windows AD, Exchange, Sharepoint, DFS, Linux)
- Maintenance of web applications (Plone, Zope, Nginx, Apache)
- Administration of the networks
- Installation and support of the workplaces

01/05/2008–31/12/2015

**IT Systems Administrator**

TIS innovation park, Bozen (Italy)

- Installation and maintenance of the in-house server farm (Windows AD, Exchange, DFS, Linux)
- Analysis, design, development and administration of various web applications (Plone, Zope, Nginx, Apache)
- Administration of the networks
- Installation and support of the workplaces

01/05/2007–30/04/2008

**Researcher**

Free University of Bolzano, Bozen (Italy)

Analysis and conception of a "Free Collaboration Platform", which should guarantee cross-departmental exchange of information between organizations, based on Free Software.

01/07/2003–22/12/2006

**EDP service technician**

BIC Südtirol KG, Bozen (Italy)

- Infrastructure administration
- Creation of simple web projects
- Helpdesk

## EDUCATION AND TRAINING

01/10/2002–31/07/2006

**Bachelor in computer science**

Free University of Bolzano, Bozen (Italy)

- Software development
- Human-machine interaction
- Internet technologies

- Programming languages
- System security
- Project Management
- Business Administration

01/09/1997–31/07/2002

**Programmer accountant**

Handelsoberschule H. Kunter, Bozen (Italy)

- Business informatics
- Mathematics
- Business administration
- Law and economics

**PERSONAL SKILLS**

Mother tongue(s) German

Other language(s)

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
Italian	C1	B2	C1	C1	B2
English	B2	C1	B2	B2	B2

Levels: A1 and A2: Basic user - B1 and B2: Independent user - C1 and C2: Proficient user  
Common European Framework of Reference for Languages

Communication skills

Organisational / managerial skills

Job-related skills

In-depth knowledge of the Windows Server AD environment, as well as Exchange, Sharepoint and DFS.

Good knowledge of Linux (Ubuntu, Debian) as well as Linux-based applications (Postfix, Nagios, Ocs, Samba, Plone).

Programming experience in Java, C ++, VBA, Python, Html, Xml, JQuery as well as knowledge of the application servers Apache, Nginx and Tomcat.

Digital skills

SELF-ASSESSMENT				
Information processing	Communication	Content creation	Safety	Problem solving
Proficient user	Proficient user	Proficient user	Proficient user	Proficient user

Digital skills - Self-assessment grid

Driving licence A, B

ADDITIONAL INFORMATION

---

**Publications** Operations Strategy of Small Software Firms Using Open Source Software  
Information Systems: People, Organizations, Institutions, and Technologies ISBN: 978-3-7908-2147-5, 2010 PartII

**Courses** 2015: MOC 20413 Designing and Implementing a Server Infrastructure;  
2012: MOC 10135 Exchange Server 2010, Implementing and Maintaining;  
2009: Accessibilità e qualità dei siti Web –legge stanca;

**Personal live**